

Human Factors in Healthcare

Virtual Interactive Workshops

Epsom and St Helier University Hospitals NHS Trust

TBC: Start (doors open at 9:20)
(doors open at 9:20, break at 11)

Outline

To gain an appreciation of what is meant by Human Factors in Healthcare and understand how they may impact on delivery of safe, effective and high quality healthcare

By the end of the workshop you will be able to:

- List common human factors/non-technical skills in clinical context
- Describe how internal and external factors can impact negatively on performance
- Examine what steps can mitigate for adverse events/error during periods of potential high risk
- Apply this awareness and understanding to make everyday practice safer and more effective

Facilitator – Dr James Storey

A James is a Consultant Acute Physician in Leeds. He currently also holds the roles of Associate Director for Medical Education Leeds. He has previously held roles of Simulation Lead for his trust and Simulation Training Programme Director for HEE YH. He completed his FMLM Advanced Medical Leadership programme in 2019 and a PGCE in Clinical Education in 2020. His areas of interest are utilising Simulation methodology, specifically focusing on the importance on non-technical skills/human factors, to improve quality of healthcare delivery, patient safety and the training of doctors.

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